

To Helen R. Hall

13.6.40

Reply to her complaint

C.4

Postmaster-General's Department

Telephone: B3815 Extn.

Telegrams: "Deputy" Perth.

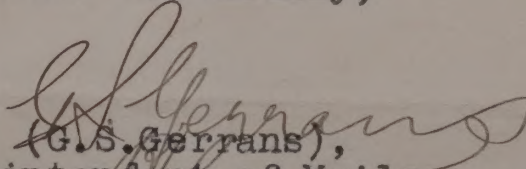
POST OFFICE:
PERTH,
WESTERN AUSTRALIA.

13th June, 1940.

Referring to your verbal complaint of 22/5/40,
concerning the alleged delay to a letter posted by you to
Hall, Smith's Farm, Marvel Loch, it is advised that
enquiries have been made in the matter, but in the absence
of any evidence of missorting, it has not been possible to
establish any reason for the delay.

Whilst expressing regret for any inconvenience
occasioned you and Mr. Hall, you are assured that it is the
aim of this Department to ensure a prompt and efficient
service at all times.

Yours faithfully,


(G.S. Gerrans),
Superintendent of Mails.

Mrs. H.A. Hall,
8A Outram Street,
WEST PERTH.

Commonwealth of Australia



Postmaster-General's Department

In Reply Please Quote

No. EC.580/39

GENERAL POST OFFICE:

PERTH,

WESTERN AUSTRALIA.

Telephone: B3815 Extn.

Telegrams: "Deputy" Perth.

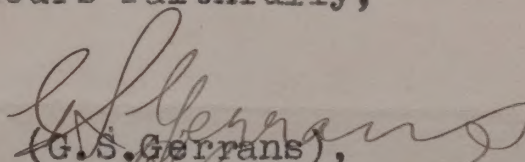
13th June, 1940.

Dear Madam,

Referring to your verbal complaint of 22/5/40, concerning the alleged delay to a letter posted by you to Aubrey Hall, Smith's Farm, Marvel Loch, it is advised that full enquiries have been made in the matter, but in the absence of any evidence of missorting, it has not been possible to establish any reason for the delay.

Whilst expressing regret for any inconvenience occasioned you and Mr. Hall, you are assured that it is the aim of this Department to ensure a prompt and efficient service at all times.

Yours faithfully,


(G.S. Gerrans),
Superintendent of Mails.

Mrs. H.A. Hall,
8A Outram Street,
WEST PERTH.

